

POSTAL PROCESSING OF YOUR EXPIRED **OPUS** CARD

QUESTIONS? ANSWERS!

Call us:

1 833 255-6396

Customer service hours:

Monday to Friday: 6 a.m. to 8:30 p.m.

Saturdays, Sundays and holidays: 9 a.m. to 5 p.m.

[carteopus.info](https://www.carteopus.info)



The Greater Montreal Metropolitan area's transit organizations will exchange the transit fares remaining on your OPUS expired card.

The total number of fares remaining on your old OPUS card will be replaced with an equivalent number of single passes. They will be loaded on a Occasional smart card and will allow you to travel on your usual transit networks.

Note that depending on your travelling needs, a new OPUS card might be necessary in order to purchase the appropriate fares. Fees are applicable—details are available at our metropolitaine ticket offices or at exo.quebec/expiredopus.

How to proceed?

- Fill out this expired OPUS card postal processing form.
- Include your expired OPUS card—mandatory.
- Mail them to exo, 1001, boulevard Robert-Bourassa, 26^e étage Montréal (Québec) H3B 4L4.

Please note that we will keep your expired OPUS card and a Occasional smart card loaded with single passes will be sent back to you.

In order for us to process your request correctly, you must:

- Fill out the form;
- Include your expired OPUS card—mandatory;
- Mail them to exo, 1001, boulevard Robert-Bourassa, 26^e étage Montréal (Québec) H3B 4L4.

Please note that this form only applies to regular fare OPUS cards. If you own an expired OPUS card with photo with remaining transit fares, please contact your local transport organization.

Expired OPUS card postal processing form

Mandatory fields in order to process your request

Last name:	<input type="text"/>
First name:	<input type="text"/>
Civic number:	<input type="text"/>
Apartment number:	<input type="text"/>
Street name:	<input type="text"/>
City:	<input type="text"/>
Postal code:	<input type="text"/>
Number of expired OPUS card:	02- <input type="text"/>
	02- <input type="text"/>
Email*:	<input type="text"/>
Telephone*:	<input type="text"/>

* This information will allow us to contact you should certain elements need to be confirmed while processing your request.