



# **ENVIRONMENTAL SPILL**

## **BACKGROUND**

Any accidental release of a product or contaminant whose presence in the environment is likely to endanger human life, health, safety, well-being or comfort and/or otherwise adversely affect soil quality, vegetation, wildlife or property must be reported to the appropriate authorities.

As the legal entity and owner of the sites, exo must ensure that spills are brought to its attention and taken care of, that the spilled products are disposed of and that the site is restored according to the procedures in effect and the applicable regulatory requirements. exo applies the polluter pays principle for spill management.

## **AREA OF APPLICATION**

This procedure applies to:

- employees working on behalf of exo, including, but not limited to, exo employees, suppliers, operators, etc.;
- hazardous products, whether new or used, that are employed in the various activities and services, including by subcontractors working on exo sites; and
- exo buildings and sites, the rail network, and the bus system and its movements.

This procedure must be applied taking into account the information in the Business Continuity Plan (BCP) and the GAO-700-01 "Roles and Responsibilities in Emergencies" procedure.

## **OBJECTIVES**

Describe the procedures used to manage spills of hazardous products or environmental contaminants to:

- record any spill that occurs on exo property or during regular operations;
- comply with applicable legal and regulatory requirements;
- prevent spills of contaminants or products hazardous to the environment, thereby minimizing their environmental impact; and
- restore the site, if necessary.



## DEFINITIONS

**Control centre (buses):** South sector: 450-600-2719 Email: [CCCS@exo.quebec](mailto:CCCS@exo.quebec). North sector: 450-433-4283 Email: CCCN@exo.quebec.

**COS:** exo's Centre d'opérations et de surveillance. EMERGENCY LINE: 514-287-0977 OR 1-877-287-8385 EMAIL: COSOPERATION@exo.quebec

**Spill:** Loss of hazardous products or other environmental contaminants whether in solid, muddy, liquid or gas form.

**Major spill:** Spill of a hazardous product or other contaminant, regardless of the amount spilled, where at least one of the following points applies:

- the spill is **not** contained or confined;
- the spill occurs on a permeable surface (granular soil, turf, ballast, etc.);
- the spill causes a discharge into a sanitary or storm sewer system or stream; and
- the spill poses a risk to individuals.

**Minor Spill:** Spill of a hazardous product or other contaminant that is confined to an impermeable surface (asphalt, concrete, etc.), is completely recovered by the personnel on site, does not discharge into the sanitary or storm sewer system, and does not pose a risk to people.

**Spill recovered in full:** A spill is deemed to be recovered in full when, for example, no contaminated absorbent is left behind, the contaminated ballast has been cleared away, the water has been pumped out of the sewer manhole, the site has been restored, etc.

**Supplier:** Any person or firm in a contractual relationship with exo to perform work or provide goods and services.

**MELCC:** Quebec's ministère de l'Environnement et de la Lutte contre les changements climatiques.

**Hazardous Product:** Any product that, because of its properties, poses a health or environmental hazard.

**Supplier contact:** The exo representative (analyst, bus or infrastructure coordinator, I&C project / infrastructure manager, officer) who is the main point of contact with the supplier for carrying out work or providing goods and services.



## **REFERENCES**

- *Environment Quality Act*
- *Regulation respecting hazardous materials*
- *Transportation of Dangerous Substances Regulation*
- Hazardous Product Safety Data Sheets (SDS)
- *Règlement no 2008-47 sur l'assainissement des eaux (CMM)*
- Applicable municipal by-laws

## **RELATED DOCUMENTATION**

- Annex 1: Spill Report (SGE-008-FORM01)
- Annex 2: Spill Notification Checklist (SGE-008-INST01)
- Annex 3: exo Spill Kit Contents
- Annex 4: List of Contacts in Municipalities
- Critical Path (upcoming)
- Infrastructure Guide – Distribution of Technical and Operational Responsibilities.
- Health Safety and Environmental Compliance Checklist



# 1 GENERAL DIRECTIVES

This section covers the roles and responsibilities of the parties involved and additional general information, regardless of the location of the spill. Subsequent directives (**Buildings**, **Trains** and **Buses**) are complementary to it.

## ROLES AND RESPONSIBILITIES

### exo employee who witnesses a spill

- Assess the situation and ensure own safety
- Contact 911 in case of immediate danger
- Notify exo's COS of any spill
- Notify the safety officer when present at the site
- Attend training

### Safety officer

- Assess the situation and ensure own safety
- Contact 911 in case of immediate danger
- Notify exo's COS of any spill
- Set up a security perimeter
- Use the exo spill kit (Annex 2) to minimize the impact of the spilled product on the environment once the situation is deemed safe
  - wear the required PPE as recommended in the safety data sheet
  - follow the recommendations in the spill safety data sheet
- Forward to the COS any information/photos related to the spill, including actions taken
- Notify the COS of any irregularities with the spill kit
- Keep blank forms on the **Spill Report** (Annex 1) to provide to the persons concerned, as required.

### Field coordinator (exo)

- Assess the situation and ensure own safety
- Notify exo's COS of any spill and forward any information/photos related to the spill
- Analyze the operational impact of every spill in coordination with the COS, and submit an SAS as required
- Go to the location when required
- Coordinate the handling of the spill with internal and external partners, and ensure that the contaminated products are picked up and that the site is restored, as required



- Conduct an incident investigation and identify the causes
- Ensure that corrective and/or preventive measures are implemented
- Notify the authorities when required:
  - MELCC (1-866-694-5454) if it is a major spill that takes place on an exo site or on a public road
  - the municipality in case of seepage into sewers or waterways (except Saint-Laurent, Rivière-des-Prairies, Lac Saint-Louis and Lac des Deux-Montagnes). See Annex 4 for municipal contacts
  - Environment Canada (1-866-283-2333) for a spill into a stream (fish habitat)
- Notify the property owner immediately if the spill takes place on land owned by a third party
- Notify the CN/CP RTC if the spill takes place on a CN/CP right of way, or ensure that the COS has notified the CN/CP RTC
- Coordinate with the service provider to pick up the spilled product (e.g. EnviroUrgence)
- If a major spill occurs or if circumstances warrant, ensure that the **Spill Report** is prepared by the person responsible for the spill using the appropriate form (Annex 1)
- Submit to the COS the completed **Spill Report** within 48 hours after the spill (copy the exo Supplier Manager and Environmental Advisor)

## **COS officers (exo)**

- Receive information about the spill and add all of the information identified in the **Spill Notification Checklist** (Annex 2) to the file. Ensure that the file is continuously updated based on the new information received
- Contact 911 in case of immediate danger
- In all cases, notify:
  - the Site Coordinator / Emergency Management Duty Officer by telephone
  - the safety officer present at the scene
  - the Environmental Counsellor for all spills (even minor spills) by email
  - the exo supplier contact involved (see Guide to Infrastructure – Allocation of Technical and Operational Responsibilities), and
  - any other internal and external stakeholders deemed relevant
- Notify the CN/CP RTC if the spill takes place on a CN/CP right of way, or at the request of the Field Coordinator
- At the request of the Field Coordinator / Emergency Management Duty Officer, or if it is determined that the operational impact so requires, issue an SAS (GAO-720-05)
- Contact the service providers to clean up the spilled product (e.g.: EnviroUrgence), on request and in collaboration with the Field Coordinator
- Liaise with field staff throughout the event



- Contact the RTC to cut the power to the catenary when called for (i.e., individual or object approaching the three metre zone of the catenary) and/or to the ventilation
- Send an email to the fire prevention crew asking them to prepare exo spill kits as required
- Ensure that confirmation is received that the spill has been completely cleaned up, and enter that information in the file
- Receive the **Spill Report** when applicable and ensure that it is entered in the SAP

## **Supplier / Contractor**

- For any spill (minor or major), notify:
  - exo's COS without delay
  - the safety officer, when present at the site, and
  - exo's contact for the supplier
- Take steps to:
  - limit the spill by using their own or exo's spill kits (if available) once the situation is deemed safe
  - immediately take charge of the defective equipment
- Immediately ensure that the contaminated products are removed and the site is restored (if required), in accordance with the applicable laws and regulations
- Notify the COS after the exo kits have been used, if applicable
- In the event of a major spill or at the request of exo, prepare the **Spill Report** within 48 hours after the spill using the appropriate form (Annex 1) and forward it to the COS and to exo's contact for the supplier
- Ensure that all of the provider's / contractor's staff are aware of this procedure and what to do in the event of a spill

## **Supplier's contact (exo)**

- Forward any spill-related information/photo to the COS
- When witnessing a spill:
  - identify the spilled product;
  - know where safety data sheets are located; and
  - Use the exo spill kit (Annex 2) to minimize the impact of the spilled product on the environment once the situation is deemed safe
    - wear the required PPE as recommended in the safety data sheet
    - follow the recommendations in the spill safety data sheet
- In collaboration with the Field Coordinator and external partners, ensure that the contaminated products are cleared away, and coordinate the site restoration if necessary



- In the event of a major spill or as directed by the Site Coordinator or Environmental Advisor, obtain the **Spill Report** from the Supplier/Contractor within 48 hours after the spill and forward it to the COS and the Environmental Advisor
- If the spill occurs on a third-party right of way, immediately notify the land owner

### **Fire Protection Officer (exo)**

- Ensure that the spill kits (Annex 3) are restocked in accordance with the internal inventory
- Train field staff in the use of spill kits and this procedure
- Provide feedback to the Safety Officers

### **Environmental Advisor (exo)**

- Maintain and update this procedure
- Train staff and stakeholders
- Provide technical support to all internal and external partners in the application of this procedure
- Request and follow up on corrective measures, if required
- Receive the **Spill Report**, do a quality check, and follow up on its processing in the SAP system
- Compile the information on spills and analyze exo's performance and progress in regard to spill management



## INFORMATION

Exo applies the polluter pays principle for spill management. The entity responsible for a spill must ensure that it is cleared away and properly disposed of.

### During a spill

- A person who becomes aware of a spill must immediately take steps to limit it using exo (or other) spill kits after determining that it is safe to proceed. **Never** attempt to clear away a spill of hazardous materials without proper personal protective equipment (such as gloves, goggles, half-masks with appropriate cartridges if required, lab coat). Refer to the safety data sheet for the safe management of the hazardous product.
- The people responsible for the clean-up will have to use sound judgment in adjusting to the size of the spill. The contents of the spill kit may not be adequate depending on the circumstances.
- The spill must be reported to exo's COS (**EMERGENCY LINE: 514-287-0977 OR 1-877-287-8385 EMAIL: COSOPERATION@exo.quebec**)
- The entity that is responsible for the spill is to ensure that the site is properly cleared of any contaminated products, that these are properly disposed of, that the site is restored (if required) and that the **Spill Report** is prepared (if required).
- In the case of a major spill, exo is responsible for notifying the required government or municipal authorities as soon as this procedure has been completed. The field coordinator is responsible for communicating the information to authorities and for following up on the completed **Spill Report**.

### Agreement with the service providers

Spill recovery may be done by external service providers. There are different companies depending on the location, and they are available at all times. They clear away the spill, stop the leak and clean up the contaminated area.

- For a minor spill, the response time can be up to 2 hours.
- For a major spill, the response time can be up to 45 minutes.





## 2 SPECIFIC GUIDELINES - BUILDINGS

The buildings section has distinct roles, responsibilities and information related to the specifics of several infrastructures, in addition to the general guidelines.

### **A Head Office (700 De La Gauchetière Street West, Montreal)**

Upcoming (if applicable)

### **B Maintenance centres and garages**

CM Lachine: The Lachine maintenance center does not have a water/hydrocarbon separator. In addition, even though the drains system is connected to the wastewater system, free-phase hydrocarbons should not be released into the wastewater system. As a result, the person in charge of CM Lachine should always be notified of a spill affecting the drain system.

### **C Gare Centrale**

Upcoming (if applicable)

### **D Terminals**

Upcoming (if applicable)

## ROLES AND RESPONSIBILITIES

Refer to the general section



## **3 SPECIFIC GUIDELINES - TRAINS**

### **ROLES AND RESPONSIBILITIES**

#### **Train crew**

- Assess the situation and ensure own safety
- Notify the CN or CP RTC
- Notify exo personnel on or near the train
- Disseminate messages to inform clients, if required

#### **Train Operations Supervisor**

Refer to the supplier roles and responsibilities (general section)

- Immediately notify exo's COS of any spill
- Forward any spill-related information/photo to the COS
- Ensure that the CN or CP RTC has been notified



## 4 SPECIFIC GUIDELINES - BUSES

### ROLES AND RESPONSIBILITIES

#### Bus driver

- Assess the situation and ensure own safety.
- Contact 911 in case of immediate danger
- Stop the bus depending on its location
- Inform riders on board, if required
- Contact the dispatcher (carrier)
- Contact the exo system supervisor, when present at site

#### Carrier

- Contact 911 in case of immediate danger
- In the event of a spill (minor or major), immediately notify:
  - the exo Control Centre
- Take steps to:
  - limit the spill by using the exo spill kits or others available at the site, if applicable, once it is deemed safe to do so
  - immediately take charge of the defective equipment
- Notify the authorities when required:
  - MELCC (environmental emergency 1-866-694-5454) in the case of a major spill that takes place on exo property or on a public road
  - the municipality in case of seepage into sewers or waterways (except Saint-Laurent, Rivière-des-Prairies, Lac Saint-Louis and Lac des Deux-Montagnes). See Annex 4 for municipal contacts
  - Environment Canada (1-866-283-2333) for a spill into a stream (fish habitat)
- Immediately ensure that the contaminated products are removed and the site is restored (if required), in accordance with the applicable laws and regulations
- In the event of a major spill or at the request of exo, prepare the **Spill Report** within 48 hours after the spill, using the appropriate form (Annex 1), and forward it to the exo Control Centre.
- Ensure that all employees are aware of this procedure and what to do in the event of a spill.



## exo System Supervisor

- Go to the incident site, as required
- Assess the situation and ensure own safety
- Contact 911 in case of immediate danger
- Notify the exo Control Centre of any spill
- Set up a security perimeter
- Use the exo spill kit (Annex 2), if available at the site, to minimize the impact on the environment of the spilled product once it is deemed safe to do so
  - Follow the recommendations in the spill safety data sheet, including the use of personal protective equipment
- Forward any information/photos related to the spill to the exo Control Centre
- Notify the Control Centre after the use of the exo kits, if applicable.

## Control Centre (exo)

- Deploy the System Supervisor or another exo official to the site, as required
- Contact 911, or make sure 911 was contacted if there is an immediate danger
- Notify exo's COS of any spill and forward any information/photos related to the spill
- For every spill, analyze the operational impact and follow up, if applicable
- Collaborate with the Field Coordinator through the COS when his or her involvement is warranted by the size of the spill
- Coordinate the handling of the spill with internal and external partners, and ensure that the contaminated products are picked up and that the site is restored, as required
- Ensure that the carrier has notified the authorities (when required), and notify the COS accordingly:
  - MELCC (1-866-694-5454) if it is a major spill that takes place on an exo site or on a public road
  - the municipality in case of seepage into sewers or waterways (except Saint-Laurent, Rivière-des-Prairies, Lac Saint-Louis and Lac des Deux-Montagnes). See Annex 4 for municipal contacts
  - Environment Canada (1-866-283-2333) for a spill into a stream (fish habitat)
- Immediately notify the property owner if the spill takes place on a third-party property (park and ride and terminal or private)
- Notify the COS after the use of the exo kits, if applicable.
- Ensure corrective and/or preventive measures are implemented, as required, in collaboration with the exo Environment Team
- In those cases where exo looks after clearing away the spilled product (approved ahead of time by the Field Coordinator), ensure coordination with the company specializing in decontamination.



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- If a major spill occurs or if circumstances warrant, ensure that the **Spill Report** is prepared by the person responsible for the spill using the appropriate form (Annex 1)
- Send the COS the duly completed **Spill Report** within 48 hours after the spill (copy the exo Environment Team: [equipenv@exo.quebec](mailto:equipenv@exo.quebec))



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## **ANNEX 1 – Spill Report**



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**A Spill Report must be filled out for every hazardous product or contaminant spill identified as major under the Spill Procedure. Under certain circumstances, a Spill Report may be requested by the Field Coordinator or the Environment Team.**

**THIS REPORT MUST BE FORWARDED TO THE COS WITHIN 48 HOURS AFTER THE EVENT  
(copy exo's contact for the supplier and the environmental team: equipenv@exo.quebec)**

**GENERAL INFORMATION**

<b>SITE:</b>	<b>Exact location of the spill</b> (specify whether inside or outside a building):
<b>Date of the spill:</b>	<b>Time of the Spill:</b>
<b>Supplier involved:</b>	<b>Exo's contact for the supplier:</b>

**DESCRIPTION OF THE SPILL**

<b>Spilled product:</b>	<b>Quantity spilled:</b>	<b>Quantity recovered:</b>
<b>Spill area:</b>	Asphalt/concrete <input type="checkbox"/> Granular <input type="checkbox"/> Natural soil <input type="checkbox"/> Other (specify: _____) <input type="checkbox"/>	
<b>Product hazard category:</b>	Oxidizing <input type="checkbox"/> Flammable <input type="checkbox"/> Corrosive <input type="checkbox"/> Toxic <input type="checkbox"/> Harmful <input type="checkbox"/> Irritating <input type="checkbox"/> Combustible <input type="checkbox"/> Dangerous to the environment <input type="checkbox"/>	

**The spill:**

- occurred on a permeable surface (granular soil, grass, ballast, etc.)? yes  no
- caused a discharge into a sanitary or storm sewer system? yes  no
- poses a risk to people? yes  no

**Brief description of the incident (specify the circumstances of the incident, if any):**

**Immediate action taken to manage the spill:**

**N.B. Minor:** Spill on an impermeable and confined surface, which can be completely cleaned up by personnel at the site, without discharge into a sanitary or storm sewer system, and does not pose a risk to people.  
**Major:** Spill not considered minor as defined



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**Cause(s) of the spill:**

**exo call to authorities (if not applicable, please indicate):**

<b>MELCC:</b>	<b>Date:</b>	<b>Time:</b>	<b>Contact name:</b>
<b>Municipality:</b>	<b>Date:</b>	<b>Time:</b>	<b>Contact name:</b>
<b>Environment Canada:</b>	<b>Date:</b>	<b>Time:</b>	<b>Contact name:</b>

<b>Corrective measures to be implemented to avoid a recurrence</b>	<b>Deadline</b>	<b>Manager</b>	<b>Signature</b>

**Signature**

<b>Title</b>	<b>Last name:</b>	<b>Signature</b>
<b>Entity responsible for the spill</b>		
<b>Exo Site Coordinator</b>		
<b>eExo Environmental Advisor</b>		





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## **ANNEX 2 - Spill notification checklist (file)**



## **RESPONSIBLE ENTITIES**

- Safety officers
- COS officers, coordinators and supervisors
- OATA Control Centres

## **DIRECTIVES**

The following information must appear in the spill checklist (minor **and** major).

### **Initial spill information (initial call):**

- Spilled product
- Approximate quantity spilled
- Specific location of the spill and area (building, track, bus loop, etc.)
- Inside or outside of a building
- Entity thought to be responsible for the spill (specify the responsible entity and the equipment involved)
- Brief description and causes of the spill
- Did the spill occur on a permeable surface (granular soil, grass, ballast, etc.)?
- Did the spill cause a discharge into a sanitary or storm sewer system?
- Did the spill pose a risk to people?
- Is the spill contained and confined?
- Was the spill fully cleaned up<sup>1</sup>?

### **Additional information about the spill (subsequent calls):**

- Government authorities contacted, and name of the person who contacted them, if applicable
- Confirmation that the spill has been completely cleaned up (include the date and time of the confirmation, as well as the name of the individual)
- Attach a Spill Report for every major spill
- Attach photos to the file, when available

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<sup>1</sup> A spill is considered completely cleaned up when, for example, no contaminated absorbent is left in place, the contaminated ballast has been cleared away, the water in the sewer manhole has been pumped out, the site has been restored, etc.



## **ANNEX 3 – exo Spill Kits**



## Spill kits contain:

Polypropylene cushions  
Polypropylene sheets  
Sorbent socks  
Neoprene mats  
Polyethylene bags  
10-pound bag of treated peat fibre  
Shovel and dust pan  
Gloves and goggles



### 10 polypropylene cushions

Used to absorb fluids from small leaks. These bags are disposable after use under current regulations.



### 200 polypropylene sheets

Used for petroleum products and oils.  
Can be used to wipe up spills in the soiled areas.



### 10 sorbent socks

Sorbent socks are used to soak up petroleum products and oil. They will absorb and retain those products. However, they do not absorb water or water-based products.

You can use them to build a perimeter to limit the size of the spill.





## **2 neoprene mats**

Useful for insulating sewer inlets and manholes. They prevent the contaminant from entering the drain, and can be cleaned with soap and water.



## **10 polyethylene bags**

These bags are for collecting the products and materials used to clean up spills.



## **10-pound bag of treated peat fibre**

Useful for hydrocarbon products and oils. This product serves as a super absorbent.





## **ANNEX 4 – List of Municipal Contacts**



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	MUNICIPALITY	PHONE CONTACT
	Beauharnois	24 hours: 514 269-8050
	Beloeil	Fire Safety Services 450-536-3333 ext. 1 <b>and</b> Public Works at 514-968-1597.
	Blainville	450-434-5300
	Boisbriand	24 hours: 514-265-0962
	Bois-des-Filion	911 or 450-471-4121 (Terrebonne Police Service, Bois-des-Filion, Sainte-Anne-des-Plaines)
	Calixa-Lavallée	The municipality does not have a sewer system.
	Candiac	514-951-2164 If not reached: 514-951-6910 If not reached: 514-829-0837 If not reached: 514-476-3346 (DG). If not reached: 514-617-2550
	Carignan	514-820-1054 (official on duty). If not reached: 514-820-1215 (Director Public Works). If not reached: 514-820-1365 If not reached: 514-349-6911 (Assistant DG). If drinking water/wastewater contamination: 514-609-0405
	Chambly	514-603-0915 or 514-248-3046
	Charlemagne	During business hours: 514-820-1306 Outside business hours: 514-820-1305
	Châteauguay	450-698-1331 or 911
	Contrecoeur	450-881-5528
	Delson	911 or 450-638-0911
	Deux-Montagnes	During business hours: 450-473-4688 Outside business hours: 450-473-4686
	Hudson	911 (or 1-888-665-6338), or 311
	L'Assomption	During business hours: 450-589-5671, ext. 5100 Outside business hours: 450-470-3600, ext. 0
	L'Île-Perrot	During business hours: 514-453-1751, ext. 244 Outside business hours: 311 or 514-359-5051 At all times: Fire Prevention Services (1-800-565-0911)
	La Prairie	450-638-0911, ext. 5



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	<b>MUNICIPALITY</b>	<b>PHONE CONTACT</b>
	Laval	450-978-8000
	Léry	450-698-1331 Also call 514-712-6862 If not reached: 514-607-6862
	Les Cèdres	514-779-9251 If not reached: 514-863-9251
	Longueuil	450-463-7311
	Lorraine	514-730-7686
	Mascouche	450-474-4153, ext. 1500
	McMasterville	514-267-2651
	Mercier	During business hours: 450-691-6090 Outside of business hours: 450-691-6090, option 5
	Mirabel	During business hours: 450-475-2005 Outside of business hours: 450-475-7708
	Montréal	514-280-4330
	Mont-Saint-Hilaire	During business hours: 450-467-2854, ext. 2284 Outside of business hours: 514-378-5704
	Notre-Dame-de-l'Île-Perrot	During business hours: 514-453-4128 Outside of business hours: 311
	Oka	At all times: 514-820-2996, or pager at 514-230-8060
	Otterburn Park	450-536-0209
	Pincourt	1-800-565-0911 (emergency services of RCM Vaudreuil-Soulanges)
	Pointe-Calumet	During business hours: 450-473-5930 Outside of business hours: 911
	Pointe-des-Cascades	During business hours: 514-946-9789 Outside of business hours: 311
	Repentigny	450-470-3800 or 911
	Richelieu	On duty: 514-233-0302 If not reached: 514-258-8220
	Rosemère	During business hours: 450-621-3500, ext. 3300 Outside of business hours: 514-606-4640
	Saint-Amable	514-236-6613 If not reached: 514 570-5020
	Saint-Basile-le-Grand	450-536-3333, ext. 1 (911) and Public Works at 514-942-1533





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	MUNICIPALITY	PHONE CONTACT
	Saint-Bruno-de-Montarville	During business hours: 450-645-2960 Outside of business hours: 514-953-4974 Also, in the event of a major spill: 911
	Saint-Constant	450-638-2010, ext. 7911, 7912 or 7913
	Sainte-Anne-des-Plaines	911 or 450-471-4121
	Sainte-Catherine	During business hours: 450-632-0590, ext. 5310 Outside of business hours: 450-632-0590, ext. 5300 If not reached: 450-632-0590, ext. 5301. If not reached: 450-632-0590. ext. 5302 Leave a message.
	Sainte-Julie	450-536-3333
	Sainte-Marthe-sur-le-Lac	514-241-5953
	Sainte-Thérèse	During business hours: 450-434-1440 Outside of business hours: 450-435-2421 or 911
	Saint-Eustache	During business hours: 450-974-5000 Outside of business hours: 450-974-5300
	Saint-Isidore	514-895-0170
	Saint-Jean-Baptiste	During business hours: 450-467-3456 or 450-467-3705 Outside of business hours: 450-536-3333, ext. 1
	Saint-Joseph-du-Lac	During business hours: 514-820-9499 Outside of business hours: 514-820-4170
	Saint-Lazare	450-424-8000, ext. 200 or 311
	Saint-Mathias-sur-Richelieu	514-829-0400. If not reached, call the police
	Saint-Mathieu	During business hours: 450-632-9528, ext. 6 Outside of business hours: 514-233-5030
	Saint-Mathieu-de-Beloeil	During business hours: 450-467-7490, ext. 274 or 450 467-7490, ext. 280 Outside of business hours: 514-236-7996 or 514-775-7490
	Saint-Philippe	911
	Saint-Sulpice	1-800-565-0911
	Terrasse-Vaudreuil	1-866-927-9811



**ENVIRONMENTAL SPILL**  
Specific Procedure

**GAO-700-07-SGE-008-PROC01**

**EFFECTIVE March 27, 2013**

**REVISED: April 30, 2019**

	<b>MUNICIPALITY</b>	<b>PHONE CONTACT</b>
	Terrebonne	450-471-4121
	Varenes	During business hours: 450-652-9888, ext. 312 Outside of business hours: 514-712-0528
	Vaudreuil-Dorion	During business hours: 450-455-3371, option 3 Outside of business hours: 514-968-1524 and fire department 911
	Vaudreuil-sur-le-Lac	450-455-1133, ext. 5 In case of emergency: 514-949-9984
	Verchères	During business hours: 450-583-3307 Outside of business hours: 1-888-678-7000 or 911



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**Luc Nadon**  
Senior Director, Safety, Health and Environmental Compliance

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**Sylvain Rodrigue**  
Director – Business Continuity Plan and Emergency Measures