



RULES

Contest: "exo all ears"

1. General contest description

The "exo all ears" contest is organized by exo (the Réseau de Transport Métropolitain) and will take place in Québec from March 8, 2021, at 12:00 a.m. to March 7, 2022, at 11:59 p.m. (hereafter the "**Contest Period**").

2. Eligibility requirements

- Participants must be panelists on the "exo all ears" panel (exo.quebec/exoallears) who respond to at least one (1) survey during the Contest Period identified in Section 4 (hereafter the "**Active Panelists**").
- Participants must have a valid email address. Only one (1) entry is accepted per email address.
- Participants must be 13 years of age or older or be represented by their parent or guardian.
- Participants must correctly answer a mathematical skill-testing question.
- Participants must reside in Québec.

exo's directors, officers and employees, partners, suppliers and other representatives, as well as members of their families living in the same household, are not eligible to participate in this contest.

By participating in this contest, participants (or their legal representatives) consent to allow use of the personal information they provided for the purpose of draws and to contact them as necessary in connection with such draws.

3. How to participate

The date and time limit to participate in each draw corresponds to the end date of each Contest Period, at 11:59 p.m. Active Panelists are entered automatically in the contest. No purchase is required. Limit of one (1) entry per person per survey.

4. Prizes

Twenty-four (24) cash prizes of \$100.00 are available for a total of \$2,400.00. There is a maximum of one (1) prize per winner.



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5. Winner identification and allocation of prizes

There will be twelve (12) draw dates over twelve (12) months.

Draw Date	Prize	Contest Period
ex	2 prizes of \$100	March 18 to April 17, 2021
May 19, 2021, at 10 a.m.	2 prizes of \$100	April 18 to May 17, 2021
June 21, 2021, at 10 a.m.	2 prizes of \$100	May 18 to June 17, 2021
July 20, 2021, at 10 a.m.	2 prizes of \$100	June 18 to July 17, 2021
August 19, 2021, at 10 a.m.	2 prizes of \$100	July 18 to August 17, 2021
September 20, 2021, at 10 a.m.	2 prizes of \$100	August 18 to September 17, 2021
October 19, 2021, at 10 a.m.	2 prizes of \$100	September 18 to October 17, 2021
November 19, 2021, at 10 a.m.	2 prizes of \$100	October 18 to November 17, 2021
December 20, 2021, at 10 a.m.	2 prizes of \$100	November 18 to December 17,
January 19, 2022, at 10 a.m.	2 prizes of \$100	December 18 to January 17, 2022
February 21, 2022, at 10 a.m.	2 prizes of \$100	January 18 to February 17, 2022
March 21, 2022, at 10 a.m.	2 prizes of \$100	February 18 to March 17, 2022

The list of eligible participants will be exported into Microsoft Office Excel format. Using the software's automated function, two (2) lines (participants) will be randomly selected among the eligible participants.

The results will be confirmed by an exo representative at the exo head office located at 700 de la Gauchetière Street West, 27th Floor, H3B 5M2. The results will then be published the next business day on the following website: exo.quebec/exoallears. Only the first and last names of the winners will appear. Winners will also receive an email allowing them to acknowledge receipt and claim their prize.

In addition to the above, a person chosen by exo will contact the winner by telephone or email to inform the winner how to collect their prize. Winners will be asked to provide proof of their identity. In the event that a winner refuses or neglects to accept and claim their prize within five (5) business days of the draw, exo will make further draws at 9:00 a.m. on the following day, and every five (5) business days from that date, until all prizes have been claimed.

6. Prize acceptance

Payments will be made via direct deposit. Winners must provide their full name, email address, bank details, a void cheque and signature.

Prizes are not exchangeable, transferable or redeemable for cash. Prizes must be accepted as awarded and cannot be transferred to a third party, substituted for another prize, or exchanged in whole or in part.



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Refusal or failure to accept or claim a prize absolves the *Réseau* of any obligation related to the prize in question.

The winner shall, at exo's request and prior to taking possession of the prize, sign a form acknowledging receipt of the prize.

7. Changes

To the extent permitted by law, exo reserves the right, at its sole discretion, to cancel, terminate, modify or suspend this contest, in whole or in part, in the event of any incident, error or human intervention that could corrupt or affect the administration, security, impartiality or conduct of the contest as provided for in these rules, subject to the approval of the *Régie des alcools, des courses et des jeux du Québec*, as required. In all cases, exo and its employees, agents, representatives and assigns may not be required to award more prizes than those set out in these rules or award prizes not in accordance with these rules.

8. Waiver of liability

exo, its employees, agents and representatives may not be held liable for Internet or website malfunctions, problems or technical disturbances of any network or telephone line or of any online computer systems, servers, address suppliers, hardware or software, electronic message transmission or reception failures, any damage or loss caused, directly or indirectly, in whole or in part, by downloading any Internet page or any software, technical problems or traffic congestion on the Internet or any website or any combination thereof, including damage to a contest entrant's computer or the computer of any other person used to enter the contest, to receive any materials about the contest or to accept any prize.

9. Disputes

For more details about prize allocation, please contact exo. Disputes regarding the organization or the conduct of a promotional contest may be submitted to the *Régie des alcools, des courses et des jeux du Québec* for a decision. Disputes regarding the awarding of a prize may be submitted to the *Régie* for the sole purpose of action to resolve the dispute.

10. Varia

Participants will not be contacted individually, in any way, except to award a prize.

For the purposes of these rules, the participant is the person whose name appears on the exo all ears panel registration form. This is the person who will be awarded the prize if selected and declared a winner.

In case of any discrepancy between the French and English versions of these rules, the French version will prevail.



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To thank you for taking part, exo will draw twenty-four (24) cash prizes of \$100.00

The draws will take place:

April 20, 2021, at 10 a.m.

May 19, 2021, at 10 a.m.

June 21, 2021, at 10 a.m.

July 20, 2021, at 10 a.m.

August 19, 2021, at 10 a.m.

September 20, 2021, at 10 a.m.

October 19, 2021, at 10 a.m.

November 19, 2021, at 10 a.m.

December 20, 2021, at 10 a.m.

January 19, 2022, at 10 a.m.

February 21, 2022, at 10 a.m.

March 21, 2022, at 10 a.m.

The contest rules are available here: [exo.quebec/exoallears].

If you would like to **enter the contest** for the chance to win one (1) of the twenty-four (24) cash prizes of \$100, sign up for the panel via the following link: [exoallears.exo.quebec].

Only winners will be contacted.