

exo paratransit service

Contact information

- › 1 877 433-4004
- › transport.adapte@exo.quebec

When to reach us

Everyday from 9 a.m. to 5 p.m.

Website: exo.quebec/paratransit



Main rates

A: agglomeration of Montréal, **B:** agglomeration of Longueuil and City of Laval, **C:** northern and southern suburbs (exo), **D:** northern and southern suburbs outside the ARMT's territory (exo)

Out-of-Territory Bus (valid in Zones B, C, D – without crossing A)				
Fare	Regular	6 - 17 years	Students	65 years+
Cash on board (exact change required)	\$3.50	\$2.25	-	\$2.25
1 trip (paper ticket)	\$3.75	\$2.75	-	\$2.75
Monthly	\$114.25	\$68.50	\$68.50	\$68.50
All Modes ABC				
Cash on board (exact change required)	\$6.00	\$4.00	-	\$4.00
Monthly	\$200.50	\$120.25	\$120.25	\$120.25
All Modes ABCD				
Cash on board (exact change required)	\$8.25	\$5.50	-	\$5.50
Monthly	\$275.50	\$165.25	\$165.25	\$165.25
Internal free (conditions apply)				
Terrebonne and Mascouche	Residents 65+			
L'Assomption RCM	Residents 65+			
Contrecoeur	Residents (students and residents 65+)			
Sainte-Julie	Residents			
Saint-Jérôme (no conditions)				
In Carignan, Chambly, Richelieu and Marieville and between these municipalities (no conditions)				

Cash on board

You must pay for your transportation both to your destination and from your destination.

The driver will issue a receipt upon request.

Monthly fares

Available on the OPUS card. Conditions apply.

Students and 6-17-year-olds : reduced fare is not valid with an OPUS card, which also serves as a paratransit admission card.

In this case, a second OPUS card is needed.

Important! Contact us if you are using an OPUS card that is not your admission card.

Transportation adapted to your needs



In effect as of March 1, 2026

exo paratransit service

Schedule

- › Sunday to Thursday:
6:30 a.m. to 11 p.m.
- › Friday, Saturday and statutory holidays: 6:30 a.m. to midnight

Reservations

How do I make a reservation?

-  Telephone
-  Email
-  Online
exo.quebec/paratransit

When should I reserve?

Reserve no later than 5 p.m. the day before your trip.

You can book a trip up to 14 days in advance.

Exception : you wish to book a trip the departure or destination of which is located outside exo territory ?

Reserve no later than 5 days before your first reservation, and no later than 2 days before the next ones.

Cancelling a reservation

Do so no later than 60 minutes before your trip.

Modifying a reservation

Do so no later than 5 p.m. the day before your trip.

Wait times and punctuality

When making a reservation, our team will confirm a 30-minute time slot.

Your transportation will arrive within this timeframe.

- › Example: If the time slot is from 8:30 a.m. to 9 a.m., your transportation is late as of 9:01 a.m.

In the event of a late arrival, call us.

Why a 30-minute window?

This allows us to combine trips and improve the flexibility and efficiency of our service.

Statutory holidays

On holidays, your regular trips will be cancelled, except those scheduled for medical reasons.

To maintain your scheduled trips, please contact us.

Statutory holidays are:

- › Good Friday
- › Easter Monday
- › National Patriots’ Day
- › Saint-Jean-Baptiste Day
- › Canada Day
- › Labour Day
- › Thanksgiving Day
- › Holiday period (December 24 to January 2 inclusively)



Automated calls

- › **We have set up 2 types of automated calls. Even if you do not answer these calls, your trip will take place as scheduled.**

Reminder the day before

In the evening, you will receive a reminder for your trip scheduled the next day.

Imminent arrival call

5 to 10 minutes before your transportation arrives, you will receive a call (at the main number listed in your account) advising you of the vehicle’s imminent arrival.

When will you receive a call, depending on the type of main number in your account?

Imminent arrival call	Departure	Return
Landline phone	Yes	No
Mobile phone	Yes	Yes

Text message: these services are also available by text message (and by email for the reminder the day before).
Contact us to take advantage!